

Legal or money worries?

Support via your HealthHero Student Assistance Programme (SAP)



Did you know that your SAP is the place to go for help with the any practical concerns that are causing you stress and anxiety?

Whether it is a legal issue and you just want to understand your rights or your options, or money and debt worries are keeping you awake at night, you can call HealthHero SAP to talk to an advisor. It costs nothing more than a few minutes of your time to call through to your SAP support line number in confidence.

Legal support line available 24/7:

Legal advisors with a law degree have the experience required to support on a very wide range of legal issues.

This service is confidential and is already funded as part of your Student Assistance Prograso you can talk about any legal issue for guidance and better understanding of the options. **The Legal team will not represent you.** It will never cost you anything to speak to the legal team about:

- Housing / tenancy
- Alcohol & substance violations
- Academic/code of conduct
- Privacy, intellectual property & cyber issues
- Employment

Debt service Mon-Fri 8am - 8pm; Sat 9am - 3pm:

Debt and money management information and guidance via PayPlan's team of advisors who offer free, simple debt advice to anyone that needs it.

PayPlan will outline all the different debt solutions available and can also advise on the best solution for your circumstances. For example:

- Understanding student loans
- Repayment planning
- Budgeting & money management
- Financial stress
- Housing & living costs
- Credit & debt Beyond student loans
- Financial aid & scholarships

The service is completely confidential

Confidentiality may only be broken in a situation where you or someone else is in danger. For training and compliance purposes, calls may be monitored/recorded.